**USER STORY**

By Haidaruzzaman

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| User Story ID | Activities | As a/an  <type of user> | I want to  <perform tasks> | So that I can  <achieve some goals) |
| 1 | Login | User/doctor | login via my email or phone number | Access my account easily. |
| 2 | Login | User/doctor | forgot password option | Retrieve my password when needed. |
| 3 | Login | Admin | master password | Get access to the system if I forget the password. |
| 4 | Find Doctor | User | browse categories by disease | Get all the doctor upon disease |
| 5 | Find Doctor | User | basic search by doctor’s name | Find a particular doctor. |
| 6 | Find Doctor | User | Recommended doctor based on user rating | Decide easily to choose my doctor. |
| 7 | Find Doctor | User | Specialized categories | Find doctor from that section. |
| 8 | Find Doctor | User | City category | Find doctor from my city/town of all over the country. |
| 9 | Find Doctor | User | Compare doctor by rating | Decide to choose a doctor easily. |
| 10 | Access | Admin | View all information | Handle user/doctor easily. |
| 11 | Access | Admin | Modify user/doctor info | Change when it needed. |
| 12 | Access | Admin | View all number of appointments | Manage it well. |
| 13 | Access | Admin | Delete user/doctor’s account | Delete upon request or un-expected reason. |
| 14 | Access | Admin | Retrieve user account | resetting & setting password upon request. |
| 15 | Access | User | View all the doctor’s profile (Except personal information) | Choose a doctor. |
| 16 | Access | Doctor | View the appointed user profile (Except personal information) | Contact with them when necessary. |
| 17 | Access | System | Bank accounts details from user and doctor | Make the payment process going on. |
| 18 | Access | System | Get user transaction id, transaction time, & transaction amount from bank system while payment | Make the payment complete. |
| 19 | Scheduling | User | Doctors working time with place (which hospital) | Meet him on my convenient time and place. |
| 20 | Appointment | User | Make an appointment | Consult with a particular doctor. |
| 21 | Appointment | User | Cancel appointment | Reject my consultation with doctor with appropriate reason. |
| 22 | Appointment | Doctor | Cancel my appointment | Manage my time easily when it will be needed. |
| 23 | Appointment | User | Get confirmation message | Confirm my appointment and claim on further. |
| 24 | Appointment | Admin | Cancel or change an appointment | Do it upon request or other issues. |
| 25 | Appointment | Admin | Get 50% of doctor’s fees to book an appointment | Be relaxed that appointment request is not fake. |
| 26 | Payment | User | Pay in online banking | Pay half of doctors’ fees from home. |
| 27 | Payment | User | Return payment | Get my money when my appointment is canceled. |
| 28 | Payment | Doctor | Get half of my fees from admin on the day of appointment | Paid off for my appointment. |
| 29 | Payment | Doctor | Get half of my fees with cash from user after an appointment | Fully paid off for my appointment. |
| 30 | Payment | Admin | Take 5% of doctor fees after 3 months | Get paid from my service. |